



## Certificate Information

# VET Courses

CERTIFICATE

## SIR10116 Certificate I in Retail

### About the certificate

This qualification reflects the roles of individuals who complete a limited range of basic workplace tasks. This qualification provides a pathway to work in a variety of industry sectors and business contexts.

### Units

#### Core units

SIRCOM001 Communicate in the workplace to support team and customer outcomes

SIRXIND001 Work effectively in a service environment

SIRXWHS001 Work safely

#### Elective units\*

SIRIND003 Organise personal work requirements

FSKDIG02 Use digital technology for simple workplace tasks

*\*please note these units are subject to change*



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### School Pathways

Not applicable

### Post-Secondary Pathways and Industry

Learn how to merchandise, market, sell, control stock, gain skills in customer service, advise customers, theft minimisation, communication and teamwork.

### Higher Education and Training

Certificate II in Retail

 <b>Prerequisites</b> Nil	 <b>Type of Assessment</b> Competency-based assessment
 <b>Duration of Study</b> One Year	 <b>Total Hours</b> 125 (please note this is dependent on unit selection)
 <b>WACE Equivalent</b> Two units in Year 11	 <b>RTO</b> Skills Strategies International RTO Code   2401 Auspicing Agreement
 <b>Costs</b> \$35	