



Certificate Information

Community Service

CERTIFICATE

CHC22015 Certificate II in Community Services

About the certificate

This Certificate will give you the basic practical skills and knowledge to work with local government, private business and community organisations that help individuals and communities identify and meet their needs. You will learn how to plan and develop resources and services to meet those needs.

During the course you will improve your communication, problem-solving and information handling abilities. You will also learn how to manage daily work tasks and handle stress at work. This will help prepare you for the workplace, particularly in the community service sector.

Importantly, it offers pathways to further study and the chance to develop a rewarding and lasting career in the community services and welfare sectors.

Units

Core units

CHCCOM001 Provide first point of contact

CHCCOM005 Communicate and work in health or community services

CHCDIV001 Work with diverse people

HLTWHS001 Participate in workplace health and safety

BSBWOR202 Organise and complete daily work activities

Elective units*

BSBWOR201 Manage personal stress in the workplace

FSKDIG003 Use digital technology for non-routine workplace tasks

FSKLRG09 Use strategies to respond to routine workplace problems

FSKWTG09 Write routine workplace texts

**please note these units are subject to change*



Certificate Information

CHC22015 Certificate II in Community Services

School Pathways



Not applicable

Post-Secondary Pathways and Industry

Aged care, childcare, migrant services, disability services, health care worker, nursing, case workers, community development officer, family support worker, community health worker, accommodation support worker, home care assistant, care worker, In-home respite worker, personal care assistant.

Higher Education and Training

Certificate III, IV, Diploma, Advanced Diploma, Bachelor Degree

 Prerequisites Nil	 Type of Assessment Competency-based assessment
 Duration of Study One Year	 Total Hours 240 (please note this is dependent on unit selection)
 WACE Equivalent Two units in Year 11 Two units in Year 12	 RTO Vet RTO Code 40548 Auspicing Agreement
 Costs \$310	